<Business Process Automation>

Use Case Specification: <Complete Payment Information>

Version <1.0>

Revision History

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Table of Contents

1. Use-Case Name 4

1.1 Brief Description 4

2. Flow of Events 4

2.1 Basic Flow 4

2.2 Alternative Flows 4

2.2.1 < First Alternative Flow > 4

2.2.2 < Second Alternative Flow > 4

3. Special Requirements 4

3.1 < First Special Requirement > 4

4. Pre-conditions 5

4.1 < Pre-condition One > 5

5. Post-conditions 5

5.1 < Post-condition One > 5

6. Extension Points 5

6.1 <Name of Extension Point> 5

Use Case Specification: <Complete Payment Information>

# Complete Payment information

## Brief Description:

The customer must input their payment information, things like a credit card or a PayPal account, into the payment form to complete their order. This is a high-risk use case because completing the payment information accurately allows for transactions to take place and the business to make money. Completing payment information can be traced to a functional requirement of the customer completing an order and paying Karoline.

# Flow of Events

## Basic Flow:

1. Customer loads Payment Form
2. Customer views Order Summary
3. Customer clicks PayPal plug-in
4. Customer enters name on credit/debit card
5. Customer enters card number
6. Customer enters expiration date
7. Customer enters CVC
8. Customer is taken to billing address form through PayPal
9. Customer enters first name
10. Customer enters last name
11. Customer enters address
12. Customer enters city
13. Customer enters state
14. Customer enters zip code
15. Customer finishes entering all their information

## Alternative Flows:

1. Customer loads Payment Form
2. Customer views Order Summary
3. Customer clicks PayPal plug-in
4. Customer uses existing PayPal account to complete the transaction
5. Customer uses saved billing address through PayPal
6. Customer finishes entering all their information

# Special Requirements

## The customer already has a PayPal account with information already stored and ready to use when the customer loads the PayPal plug-in. This will trigger the alternative flow of events and decrease the number of steps for this use case.

# Pre-conditions

## The customer has already completed the order form and is ready to pay.

# Post-conditions

## The customer has input their information, and PayPal is processing it to complete the transaction.

# Extension Point

## Process Payment through PayPal